

Responsible Gaming

Participation in gaming may lead to addiction to gaming or pathological gaming. It is a personal responsibility of all customers to play wisely and responsibly. If the player is prohibited from participating in gaming activities and gambling according to the local legislation of the player's country, then the player is prohibited from accessing betitall.bet

Gambling is a leisure activity. Whether you or someone you know chooses to gamble, it is important to understand that gambling comes with potentially serious risks. That is why you, your family, and your friends should know how to protect yourselves when it comes to problem gambling. If you are worried that a family member or a close friend has immense problems with gambling, you should contact us (visit section "Contact us"). We have a lot of experience in dealing with these issues and can help both you and the person you are worried about, to get back on the right track. Winning every time is not possible. Losses are part of this game and it is necessary to be aware and be ready for them. For this reason, it is always important to play responsibly and not to risk with amounts of money that you cannot afford to lose. However, do not worry so much – Bet it All will do our best to be sure that your gaming experience is as positive as possible, even if today is not your lucky day.

Standby or cool-off periods / Self exclusion:

If you believe that playing games might affect your life in a negative way, we at Bet it All are able to help you. We provide you with the ability to exclude yourself from playing on our site for various periods of time. We offer 24-hour stand-by periods as well as 7 day, 30 day, 2 month restrictions and longer timeouts (only with email confirmation on security@betitall.bet). When sending an request to security@betitall.bet, please make sure that this message is directly addressed and not a forward or carbon copy (cc). There is a high possibility that these types of emails will go into Spam and therefore won't be viewed by the relevant department). You will not be able to access the games and/or services of Bet it All. Once you ask for a self-exclusion period, you have to close all tables at which you are playing and log out from your account. Once you have done that, the time out or self-exclusion period will begin. You will not be able to deposit or withdrawal and make inter-account transfers with your Bet it All account. Furthermore, you will not receive any marketing emails or newsletters from Bet it All after your cool off period has been initiated. It is important for Bet it All to receive information about your reasons as to why limit your account. The staff members of Bet it All have been trained in social responsibility and are trained to deal with compulsive gambling behavior. They are always there to assist you with personal aid or guidance as to where you should go to find further help. If Bet it All recognizes that gambling can cause serious financial harm to the Customer it reserves the right to close the players account in order to help overcome any addiction thereof.

External Help

If there is a risk of you or anyone close to you becoming dependent from gambling there is independent third party software that may help to limit the usage of gambling related websites. Bet it All recommends Betfilter and Gamblock. If you feel like further help is needed Bet it All recommends GamCare or Gambling Therapy. Please click on the links for further information.

Underage gambling

Bet it All takes the issue of underage gambling very seriously and understands the responsibility it carries regarding this matter. We believe in providing a protected

environment, it is recognized that gambling is an exciting adult leisure pursuit. It is illegal for anyone under the age of 18 to gamble with Bet it All. We reserve the right to ask for verification ID / documents from any customer and may suspend an account until such proof is received.

Parental controls

A several high quality applications can be used to monitor or restrict the use of a computers access to the Internet. Such software can be obtained from www.netnanny.com and www.cyberpatrol.com.

Intentional misleading

Bet it All strives to offer the best service possible by offering a list of tools and procedures to limit the chance of its customers suffering from gambling dependency. However, human error always persists and therefore a full collaboration between the Customer and Bet it All is expected at all times. Bet it All shall take no responsibility and exclude all form of liability if a Customer continues to gamble and/or use the services of Bet it All with the intent of avoiding security measures and tools set in place. This includes and is not limited to providing Bet it All with false and misleading information to open a players account, to bypass limits, exclusions and other preventive measures previously requested by the Customer. If you have any questions do not hesitate to contact our customer support.